

The Insiders' Nespresso® Vertuo Next

Terms & Conditions

The Insiders – November 2020

Participation in this campaign requires the following action by the Participant:

- Completion of the end survey, which is mandatory.
- When candidates first subscribe to this campaign, no deposit is requested. Once the subscription period is closed, we will make a shortlist of the candidates we feel most suitably fit the required profile for the Nespresso® Vertuo Next campaign.
- An email will then be sent to those shortlisted candidates on how to join the campaign.
- Participation in the campaign by completing campaign tasks, which is expected.

Shortlisted candidates will be sent an email, requesting them to go online to a given retailer which The Insiders will send a link for in the email and candidates will then purchase their device in full.

Any Insider that does not purchase via the retailer they were given will not be able to obtain their refund.

The email will also contain a questionnaire that will enable the candidate to send their bank details (in order to obtain the refund). For ease of reference, the requested bank details will be as follows:

- Account Holder's Name
- IBAN number
- A copy of your receipt
- Billing Address
- Swift or BIC code

There will be a strict deadline given to purchase the product, send the bank details in the questionnaire, and the receipt in order to join the campaign. The Insiders will then process the candidate's refund of 70% of the announcement date's price (announcement date 26th November 2020 – see info page for details). Those candidates who do email by the given deadline are then automatically selected for the campaign.

Those who send their documents after the deadline run the risk of not being refunded and may not be included in the campaign.

Please note that you will receive the refund during the campaign an email will be sent with confirmation as of when.

Campaign Actions

Insiders have the Nespresso® Vertuo coffee machine to trial for four weeks and then write and post reviews on specific websites. It is also important that participants complete the end survey after the four weeks. The survey will be made available online at the end of the campaign; participants will be advised of this by email. The end survey must be completed by the given dates.

Timing

The duration of the campaign is clearly stated on the website and via the blog posts. Participants will be able to participate in the Nespresso® Vertuo campaign for a period of 4 weeks.

Registration

You can apply to take part in this campaign by subscribing at www.theinsidersnet.com. Prospective applicants must complete the campaign entry survey questions truthfully and in full during the subscription phase to be eligible for consideration.

Returns and Exchanges

The purchase of the device will be via a third-party retailer in exchange for a refund, and any product issues, returns, or defects must be facilitated directly through the manufacturer via the warranty included with the device. The Nespresso® Vertuo coffee machine cannot be returned back to The Insiders, and you must complete your device return in accordance with the third-party retailers' return or exchange policy, while ensuring doing so does not inhibit you from completing your campaign activities in the time allotted.

Debit / credit card details

For participants to take part in this campaign, we will be refunding the money via a valid bank card. Debit card details must be submitted correctly and in full when being sent to The Insiders. After the campaign, debit card details will be erased. Please do not use credit cards to purchase your product.

Privacy

All details will be treated with the utmost confidentiality. Personal information about participants will only be passed to third parties with explicit permission. If an applicant is not selected, we will remove all debit / credit card details from the system immediately.

Selection

Participants will be selected for this campaign based on specific criteria agreed upon by Nestle® and The Insiders. This selection will be made by The Insiders and is both binding and final. Failure to be selected will have no bearing on any subsequent applications for, or participation in, other campaigns run by The Insiders or its subsidiaries. This manner of selection has been deemed necessary, as the number of candidates is often far higher than the number of available places.

General Terms & Conditions

The Insiders is not responsible for technical or other problems in this campaign arising from it or caused by elements that cannot be controlled by either The Insiders or Nestle®. It is the responsibility of each individual participant to ensure that the Nespresso product is protected and is in good working condition. Participation in this campaign implies the unconditional acceptance of these rules.

The Grapevine, trading under the name "The Insiders" and referred to below as The Insiders, cannot be held liable for direct, indirect or incidental damage resulting from use of the website or information obtained via the website.

The Insiders cannot be held liable in any way whatsoever for potential damage incurred by the registered member as a result of using the product or service during the campaign.

The manufacturer and distributor remain at all times jointly and severally liable for the product or service that the registered member uses during a campaign.

The registered member must at all times observe the user instructions and / or comply strictly with the instruction leaflet for the product or service.

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Generated content

When participating in this campaign participants will have the opportunity to demonstrate their ambassador activity by posting content online which includes but is not limited to images, videos, reviews, testimonials, tweets, and other media formats (hereinafter called "the Online Content"). By participating in this campaign, participants agree that Nestle and The Insiders can use or utilise all or any of the Online Content in marketing activities whether for or related to this campaign, or for or related to any other marketing activities whatsoever and they hereby waive any intellectual property rights, to include but not limited to, copyright of the Online Content.