

## The Insiders

### Condition of participation

<b>The participant agrees to the following:</b>
I am available during the campaign period and have time to test the product providing my honest feedback through detailed reviews.
To become a participant in this campaign, I understand that I will need to purchase the product via a specific webshop. <i>The refund process will be explained via email during the payment phase.</i>
To become a final participant of this campaign, I understand that I will need to send my invoice to The Insiders as a proof of purchase.
I understand the Insiders and the brand are sharing information needed for final selection. If I choose not to share my invoice, the purchase on the client site can be cancelled/the refund amount will not be transferred.
I understand that I will be given 3 weeks to test and review the product. If I fail to provide my review within the 3-week period, I understand that I will not be selected for future campaigns.
I consent to my personal information (e.g. delivery address, voucher usage...) being passed on to a third party, such as a delivery service or client, to enable participation in my campaign.
I understand that I will not have the option to return the product to The Insiders after the campaign ends.

Participation in this campaign includes the following action by the Participant:

- **Completion of the entry survey.**

When candidates first subscribe to this campaign, no deposit is requested. We will make a shortlist of the candidates we feel most suitably fit the required profile for the campaign. An email will then be sent to those shortlisted candidates on how to join the campaign.

- **Participation in the campaign by completing campaign tasks.** This is standard practice for campaigns in which Insiders get a chance to try out exclusive products.

Candidates will be invited to make their purchase online on a reputable site. Pre-selected candidates will receive an email from The Insiders team informing them of their pre-selection and inviting them to claim their spot on our website. Once the pre-selected Insiders have claimed their spot, a countdown will start, and a specific link to purchase the product will be available. The pre-selected Insiders will then need to order the product from the merchant site specified by The Insiders within the displayed time frame and upload their proof of purchase on the Claim Your Spot page. Any purchase placed or invoice sent after the specified time frame may not be eligible to participate in the campaign.

At the end of the campaign, the participants will be reimbursed the difference between the amount paid and the special Insiders price.

- Please note that the participants will not be able to return the product to The Insiders once the campaign is over.
- Please note that the product can only be purchased from the link/online store provided by The Insiders.
- Please note that the use of gift cards or vouchers will not be accepted in the campaign. Also, please note that the Insiders offer cannot be combined with other promotional offers.

### **Campaign Actions**

Insiders will trial the product at home for a time period stated on the campaign page, then write and post reviews on specific websites. Furthermore, participants are to complete the end survey. The survey will be made available online at the end of the campaign; participants will be advised of this by email. The end survey must be completed by the given dates.

### **Timing**

The duration of the campaign is clearly stated on the website. The Insiders reserves the right to modify the campaign duration. If changes occur, the new dates will be indicated on the campaign page.

### **Registration**

You can apply to take part in this campaign by subscribing at [www.theinsidersnet.com](http://www.theinsidersnet.com). Only one account per household is permitted (unless the campaign requires you to invite other members of your household as co-testers); in the event of misuse or false information, the prospective Insider is liable to be banned from the campaign without warning. To take part in The Insiders' campaign, prospective applicants must complete the list of questions truthfully and in full.

### **Returns and Exchanges**

There will be no returns outside of the legal cooling-off period. The product cannot be returned to The Insiders at any point or after the campaign. If your device requires an exchange or repair at any point during the duration of the campaign, please contact the purchase site customer service and notify the Insiders support team at [infouk@theinsiders.eu](mailto:infouk@theinsiders.eu) to ensure expectations are set regarding review timelines and campaign participation.

### **Debit / credit card and bank details**

In the case that the product has to be purchased on The Insiders website, debit / credit card details must be completed correctly and in full upon registration. After the campaign, debit / credit card details will be erased.

If the product needs to be purchased on external websites, your bank details (IBAN and BIC) will be requested during the preselection process. After the campaign, your bank details will be erased.

### **Privacy**

All details will be treated with the utmost confidentiality. Personal information about participants will only be passed to third parties with explicit permission. If an applicant is not selected, we will remove all debit / credit card details from the system immediately.

### **Selection**

Participants will be selected for this campaign based on specific criteria agreed upon by the brand and The Insiders. This selection will be made by The Insiders and is both binding and final. Failure to be selected will have no bearing on any subsequent applications for, or participation in, other campaigns run by The Insiders or its subsidiaries. This manner of selection has been deemed necessary, as the number of candidates is often far higher than the number of available places.

### **General Terms & Conditions**

The Insiders is not responsible for technical or other problems in this campaign arising from it or caused by elements that cannot be controlled by either The Insiders or the brand. It is the responsibility of each individual participant to ensure that the product is protected and is in good working condition. Participation in this campaign implies the unconditional acceptance of these rules.

The Grapevine, trading under the name "The Insiders" and referred to below as The Insiders, cannot be held liable for direct, indirect or incidental damage resulting from use of the website or information obtained via the website.

The Insiders cannot be held liable in any way whatsoever for potential damage incurred by the registered member as a result of using the product or service during the campaign.

The manufacturer and distributor remain at all times jointly and severally liable for the product or service that the registered member uses during a campaign.

The registered member must at all times observe the user instructions and / or comply strictly with the instruction leaflet for the product or service.

The website, as well as the content of its texts, images, graphics, sound files, animations, video recordings, data organization and databases which may have been included (i.e. the information) remain the intellectual property of The Insiders. The information is protected under the Act of 30 June 1994 covering its copyright and related rights, and by the entirety of the regulations applicable to intellectual property.

You have the right to consult the information on the website for private and personal use and / or to download it. Any other use including but not limited to the reproduction, dissemination, making available to the public and / or re-use in any form, in whole or in part, temporarily or permanently, on the site or the details of The Insiders is strictly forbidden without the prior written permission of The Insiders.

### **Generated content**

When participating in this campaign participants will have the opportunity to demonstrate their ambassador activity by posting content online which includes but is not limited to images, videos, reviews, testimonials, tweets, and other media formats (hereinafter called "the Online Content"). By participating in this campaign, participants agree that the brand and The Insiders can use or utilise all or any of the Online Content in marketing activities whether for or related to this campaign, or for or related to any other marketing activities whatsoever and they hereby waive any intellectual property rights, to include but not limited to, copyright of the Online Content.