

## The Insiders' HUAWEI WATCH GT2 Campaign Terms & Conditions

The Insiders – 28<sup>th</sup> November 2019

By participating in this campaign, you are registered with The Insiders and you accept these terms and conditions.

### Registration

You can apply to participate in The Insiders' HUAWEI WATCH GT2 campaign via the HUAWEI WATCH GT2 campaign page on The Insiders website. Applicants must complete the list of questions provided within the entry survey truthfully and in full.

Only one participant per household is permitted for this campaign; in the event of a participant's misuse or provision of false information, or if such is suspected by The Insiders, the participant(s) will be prohibited from participating in the campaign without warning.

### Eligibility for the campaign

To participate in this campaign, you must:

- be aged 18 or over and be resident in the United Kingdom;
- have a SIM card and network access; and
- pay a deposit of £99.50 (Matte Black) or £109.50 (Pebble Brown leather) for the HUAWEI WATCH GT2 which you will receive to review (see section below, entitled 'Deposit').

Participation in this campaign requires the following actions by the Participant:

- Selection of one of the two delivery options.
- Completion of the end survey is mandatory. Amongst other points, it is where you must confirm your decision to return or keep the HUAWEI WATCH GT2.
  - Should you not submit your end survey before the given deadline, you will be deemed to have elected to keep the HUAWEI WATCH GT2, and your deposit will be retained indefinitely by The Insiders.
- If you choose to return the HUAWEI WATCH GT2, you must send it back in accordance with the specified returns procedure (see section below, entitled 'Returning the HUAWEI WATCH GT2').

When candidates first subscribe to this campaign, no deposit is requested. Once the subscription period is closed, we will make a shortlist of the candidates we feel most suitably fit the required profile for the HUAWEI WATCH GT2 campaign. An email will then be sent to those shortlisted candidates, based on the payment option they pick in this survey. This is standard practice for campaigns in which Insiders get a chance to try out exclusive and expensive products (in this case the HUAWEI WATCH GT2).



- Sort Code
  - IBAN number
  - Swift / BIC Code
- Bank Name
  - Bank Branch

For participants selecting the option to purchase directly from Amazon.co.uk, there is a strict deadline given on the pre-selection email whereby the participant must email their receipt and two photos to claim their refund. Those Insiders who claim their refund by that given deadline are then automatically selected for the campaign.

Those who send their documents after the given deadline will not be refunded and will not be included in the campaign.

Again, if you wish to return your device once the campaign is over, you can send it back to The Insiders free of charge, at which point we will refund the remaining £99.50 (Matte Black) or £109.50 (Pebble Brown leather) from your purchase price.

*\* Current RRP at time of writing. The Insiders are not responsible for any deviation in price for this device at other retailers.*

## Campaign Actions

Participants will receive a HUAWEI WATCH GT2 to review over a five-week live campaign period (hereinafter referred to as the “campaign”). Participants shall:

1. use the HUAWEI WATCH GT2 over the campaign period;
2. write a ‘My Review’ about the HUAWEI WATCH GT2 which must include the following statement at the very beginning of the review: “I received this product as part of a review program in return for an unbiased review” (hereafter known as the “Statement”). The review must be thorough, accurate and honest and not be influenced by any third party including The Insiders’ Online Review Coach;
3. post their review on the websites listed on the campaign page once their My Review has been approved by The Insiders’ Online Review Coach;
  - a. Regardless of any restrictions on word and / or character counts, any posts on social media which reference and / or link to a review, or refer to the HUAWEI WATCH GT2 reviewed under this campaign, must include the Statement or otherwise disclose such is in relation to a product review program, for example by the use of an appropriate # message, for example #HuaweiReviewProgram. The Insider is responsible for ensuring they are permitted to post the review on a website / in any social media, in accordance with the applicable host terms and conditions.
4. complete the end survey at the end of the campaign, which is the only official place where the -participant can inform The Insiders whether they wish to keep or return their device (see section below, entitled ‘Keeping or Returning the HUAWEI WATCH GT2’).

If you fail to comply with the requirements set out in points 2 and 3a above, to the maximum extent permitted by applicable law, you will hold harmless and indemnify Huawei Technologies (UK) Co., Ltd and / or its affiliates from any claim, suit or action arising from or related to such failure.

Please note, you will need to complete the end survey in order to inform The Insiders of whether you want to keep or return the HUAWEI WATCH GT2 at the end of the campaign. The end survey is the

only place whereby you can inform The Insiders of your decision, and this will be made available online at the end of the campaign (you will also be reminded by email). The end survey must be completed by the deadline provided.

### **Your Reviews**

Your reviews must comply with the terms and conditions of The Insiders' 'User and Privacy Policy' and 'Code of Conduct', and upon submitting your reviews you will grant both HUAWEI and The Insiders rights in respect of the Online Content (as defined below, in the section "Generated Content").

### **Timing**

The duration of the campaign is available on the website and via the blog posts. Participants will be able to use the HUAWEI WATCH GT2 during the campaign period as set out on the campaign page.

### **Deposit**

To participate in this campaign, you will need to pay a deposit of £99.50 (Matte Black) or £109.50 (Pebble Brown leather) using a valid bank or credit card. The Insiders requires a deposit for campaigns such as this where you get the opportunity to try out exclusive and expensive products (in this case the HUAWEI WATCH GT2) and to cover the costs in the event of you losing or damaging your HUAWEI WATCH GT2, or if it is stolen. If you lose your HUAWEI WATCH GT2 or it is stolen, we shall retain your deposit. If The Insiders deems that your HUAWEI WATCH GT2 is damaged, it shall deduct any costs of repair from the deposit, including any associated shipping costs.

You will not be required to pay a deposit as part of the application process. Once the application period is closed, The Insiders will make a shortlist of the applicants that we deem most suitable given the required profile for the HUAWEI WATCH GT2 campaign. An email will then be sent to those shortlisted applicants, containing a link to The Insiders' payment screen where you may pay the campaign deposit of £99.50 (Matte Black) or £109.50 (Pebble Brown leather) for the HUAWEI WATCH GT2. No deposit is required until this stage. The quickest shortlisted applicants who successfully pay their deposit will be automatically selected to participate in the campaign and will receive a HUAWEI WATCH GT2.

### **Looking after your HUAWEI WATCH GT2**

It is the participant's responsibility to keep their HUAWEI WATCH GT2 clean and in good working order whilst it is in their possession. The participant should not, under any circumstances, sell or attempt to sell the HUAWEI WATCH GT2 during the entire period of the campaign. In the event you breach this requirement, The Insiders will keep your deposit of £99.50 (Matte Black) or £109.50 (Pebble Brown leather).

## Keeping or Returning the HUAWEI WATCH GT2

At the end of the campaign, you will have two options:

- To keep (purchase) the HUAWEI WATCH GT2; we will retain your £99.50 (Matte Black) or £109.50 (Pebble Brown leather) deposit as payment for your purchase of the HUAWEI WATCH GT2 (a considerable discount from the RRP of £199.00 (Matte Black) or £219.00 (Pebble Brown leather)). The warranty letter you receive from The Insiders as part of the VIP pack will be valid for any in-warranty claims in respect of the HUAWEI WATCH GT2 if you decide to keep the HUAWEI WATCH GT2;
- To return the HUAWEI WATCH GT2; whereby you will follow the returns procedure (set out below) and The Insiders will return your deposit of £99.50 (Matte Black) or £109.50 (Pebble Brown leather) in full, provided:
  - a) The Insiders receives the HUAWEI WATCH GT2 within the specified timeframe after the campaign; and,
  - b) the HUAWEI WATCH GT2 is not damaged, whereby if it is then The Insiders shall retain your deposit of £99.50 (Matte Black) or £109.50 (Pebble Brown leather).

**Please note:** if you do not submit your end survey before the given deadline, you will be deemed to have elected to keep the HUAWEI WATCH GT2, and your deposit will be retained indefinitely by The Insiders.

## Returning your deposit

Debit / credit card details must be completed correctly and in full upon registration at The Insiders' payment screen. After the campaign your debit / credit card details will be erased.

## Returning the HUAWEI WATCH GT2

When the campaign ends, if you chose to return the HUAWEI WATCH GT2, you must follow the process specified below:

- Fill out the end survey and confirm your intention to return the HUAWEI WATCH GT2. The end survey will be available on The Insiders' website and communicated via email at the end of the campaign by The Insiders.
- You will then receive instructions about how to return the HUAWEI WATCH GT2 free of charge. The instructions will be provided by The Insiders at the end of the campaign once the deadline for the completion of the end survey has passed.
- Ensure that the HUAWEI WATCH GT2 is returned undamaged, clean and complete in the original packaging (including the box, inside packaging, any accessories and The Insiders box).
- Once The Insiders has all the returned HUAWEI WATCH GT2 devices back in our warehouse, the refund process will begin.

If your HUAWEI WATCH GT2 is returned through a method different to that stated in the instructions, this will be at your expense and your risk. If you do not follow The Insiders' return instructions and

your HUAWEI WATCH GT2 is lost, stolen or damaged, then you will be liable, and The Insiders will not return your deposit of £99.50 (Matte Black) or £109.50 (Pebble Brown leather).

## **Privacy**

All your personal information will be treated with the utmost confidentiality and in accordance with The Insiders' privacy policy. The Insiders will share your anonymous identification number from The Insiders; a copy of your review; copies of all your posts of the review on websites and in social media which include and / or reference your review, with HUAWEI, its affiliates and their respective authorised agents so that they can monitor, analyse and review the Online Content for marketing and internal auditing purposes. HUAWEI shall process your personal data in accordance with HUAWEI's Privacy Policy. If you are not selected, we will remove all your debit / credit card details from the system immediately.

A copy of HUAWEI's privacy policy can be seen at this link:

<https://consumer.huawei.com/uk/legal/privacy-policy/>

A copy of The Insiders' privacy policy can be seen at this link:

<https://www.theinsidersnet.com/en-gb/info/privacy/>

## **General Terms & Conditions**

The Grapevine, trading under the name "The Insiders" and / or HUAWEI, cannot be held liable for direct, indirect or incidental damage resulting from use of the website or information obtained via the website.

The Insiders and / or HUAWEI is not responsible for technical or other problems with this campaign arising from it or caused by elements that cannot be controlled by either The Insiders or HUAWEI. It is the responsibility of each individual participant to ensure that the device is kept in good working condition.

The Insiders and / or HUAWEI cannot be held liable in any way whatsoever for potential damage incurred by the registered member as a result of using the product or service during the campaign. HUAWEI's liability under this campaign is limited to liability for the HUAWEI WATCH GT2 you receive in order to participate in this campaign which is subject to the limited warranty provided and you observing the user instructions and / or complying strictly with the instruction leaflet included with the HUAWEI WATCH GT2.

The website, as well as the content of its texts, images, graphics, sound files, animations, video recordings, data organisation and databases which may have been included (i.e. the information) remain the intellectual property of The Insiders. The information is protected under the Act of 30 June 1994 covering its copyright and related rights, and by the entirety of the regulations applicable to intellectual property.

You have the right to consult the information on the website for private and personal use and / or to download it. Any other use including but not limited to the reproduction, dissemination, making available to the public and / or re-use in any form, in whole or in part, temporarily or permanently, of the site or the details of The Insiders is strictly forbidden without the prior written permission of The Insiders.

### **Generated content**

When participating in this campaign you will have the opportunity to demonstrate your ambassador activity by posting content online about HUAWEI and the HUAWEI WATCH GT2 which includes but is not limited to images, videos, reviews, testimonials, posts, tweets and all other media formats (hereafter called "the Online Content"). By participating in this campaign, you agree that both HUAWEI and The Insiders can use or utilise all or any of the Online Content in marketing activities (which includes but is not limited to all and any media including printed publications, presentations, promotional materials, in the advertising of the party's goods or services or on the party's websites) whether for or related to this campaign, or for or related to any other marketing activities whatsoever throughout the world and free of charge and you hereby waive any intellectual property rights, to include but not limited to, copyright of the Online Content. There is no time limit for this, and the Online Content can be used by HUAWEI and The Insiders indefinitely.

If any provision of these terms and conditions is held invalid by any law, rule, order or regulation of any government, or by the final determination of any court of a competent jurisdiction, such invalidity shall not affect the enforceability of any other provisions not held to be invalid.

All legal relationships arising because or in connection with these terms and conditions and the campaign are subject to the laws of England and Wales.