

LG TONE Free FP9 Wireless Earbuds - The Insiders Campaign Singapore

Terms & Conditions

The Insiders – November 2021

Participation in this campaign requires the following actions by the Participant:

- Completion of the product review and end survey is mandatory
- Please note that device returns are not accepted
- All other necessary agreements entered into by the Insider upon subscription can be found in the sections outlined below

Campaign Actions

As a participant in The Insiders LG TONE Free FP9 Wireless Earbuds campaign, you have the privilege of receiving the LG TONE Free FP9 Wireless Earbuds at exclusive Insiders pricing and in exchange, agree to complete the word of mouth activities set forth in your campaign letter/guide which you will receive upon receipt of your device.

In addition, it is important that you complete the end survey so to provide your overall feedback of the LG device at the end of the campaign. The survey will be made available online at the end of the campaign; you will be advised of this by email. The end survey must be completed by the given dates.

Timing

The duration of the campaign is clearly stated on the website and via the blog posts. Insiders will be required to share their continued feedback on their LG device between November and December 2021, for a period of 4 weeks.

Registration

You can apply to take part in this campaign via The Insiders Singapore website. Only one account per household is permitted; in the event of misuse or false information, the prospective Insider is liable to be banned from the campaign without warning. To take part in The Insiders' campaign, prospective applicants must complete the list of questions truthfully and in full.

Debit card / credit card details

When candidates first subscribe to this campaign, no deposit is requested. Once the subscription period is closed, we will make a shortlist of the candidates we feel most suitably fit the required profile for the LG TONE Free FP9 Wireless Earbuds campaign. An email will then be sent to those shortlisted candidates, containing a link to our payment screen where we will request them to make a payment. The payment for this campaign is:

- **LG TONE Free FP9 Wireless Earbuds:** RRP: SGD 298, Insiders payment: SGD 98

The first shortlisted Insiders who successfully make their payment are then automatically selected for the campaign and will receive the LG TONE Free FP9 Wireless Earbuds at their home.

Please note that there are no returns foreseen in this campaign. Device payments made in this campaign are NON-REFUNDABLE, and once participation is secured and your payment is submitted it cannot be returned. ALL SALES IN THIS LG CAMPAIGN ARE FINAL.

For more information, please read the campaign page.

Debit card / credit card details must be completed correctly and in full upon registration.

After the campaign, your debit card/ credit card details will be erased.

This is standard practice for campaigns in which Insiders get a chance to try out exclusive and expensive products (in this case LG TONE Free FP9 Wireless Earbuds).

Privacy

All details will be treated with the utmost confidentiality. Personal information about participants will only be passed to third parties with explicit permission. If you are not selected, we will remove all your debit card/ credit card details from the system immediately.

Selection

Participants will be selected for this campaign on the basis of specific criteria set by LG. This selection will be made by The Insiders, and is both binding and final. Failure to be selected will have no bearing on any subsequent applications for, or participation in, other campaigns run by The Insiders or its subsidiaries. This manner of selection has been deemed necessary, as the number of candidates is often far higher than the number of available places.

Products not intended for resale

The resale of products received through an Insiders campaign or provided by any of our clients is strictly prohibited. Any violation of this provision by a member will result in immediate campaign removal and/or termination of your Insiders membership indefinitely as well as potential legal action.

General Terms & Conditions

The Insiders is not responsible for technical or other problems in this campaign arising from it or caused by elements that cannot be controlled by either The Insiders or LG. It is the responsibility of each individual participant to ensure that both their software and hardware are protected, and are in good working condition. Participation in this campaign implies the unconditional acceptance of these rules.

The Grapevine, trading under the name "The Insiders" and referred to below as The Insiders, cannot be held liable for direct, indirect or incidental damage resulting from use of the website or information obtained via the website.

The Insiders cannot be held liable in any way whatsoever for potential damage incurred by the registered member as a result of using the product or service during the campaign.

The manufacturer and distributor remain at all times jointly and severally liable for the product or service that the registered member uses during a campaign.

The registered member must at all times observe the user instructions and/or comply strictly with the instruction leaflet for the product or service.

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Generated content

When participating in this campaign you will have the opportunity to demonstrate your ambassador activity by posting content online which includes but is not limited to images, videos, reviews, testimonials, tweets and other media formats (hereafter called "the Online Content"). By participating in this campaign, you agree that LG can use or utilise all or any of the Online Content in marketing activities whether for or related to this campaign, or for or related to any other marketing activities whatsoever and you hereby waive any intellectual property rights, to include but not limited to, copyright of the Online Content.

Customer support

Should you have any questions or queries regarding this campaign or any of the above terms and conditions, please contact The Insiders via email using the email address: infosingapore@theinsidersnet.com

Registered company information

The Insiders is a registered company based at the following address:

The Insiders Singapore
5 Shenton Way
UIC Building, #10-01
Singapore 068808

Registration number: KVK.55180361